



CONTRIBUTION POLICY

Introduction

The Northern Carers Network offers a broad range of services and activities to Carers and or service users. The NCN may request from consumer a financial contribution towards the cost of services being provided to them.

Guidelines

Contributions serve the purpose of:

- meeting government requirements
- enabling government funds to be stretched to meet the needs of more people
- enhancing consumer's sense of ownership of the program by working in partnership to maintain quality services

Any contribution will be negotiated and mutually agreed between the Coordinator and the Carer or service user during the development of the Action Plan and Consent Form.

No Carer or service user will be refused a service on the basis of an inability to financially contribute towards the cost of that service.

Waiver of contribution will be determined on an individual basis.

Carer and service user contributions may involve:

- Payment for services as arranged.
- Contribution to attend activities
- Donation

Procedure

Carers and services user will be informed of their right to review their contribution and that they will not be refused or have services removed on the basis of an inability to contribute.

Decision will be made on an individual basis in consultation with the Program Manager.

If the Carer and or service user is unhappy with the decision grievance procedures are to be followed.

Related Documents

Fee waiver Policy